

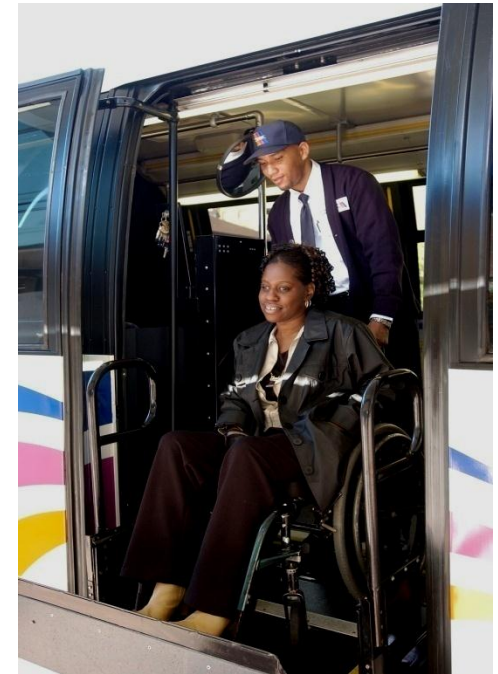
# NJ TRANSIT Accessible Services



Heather Smith-Bermudez  
General Manager  
Access Link

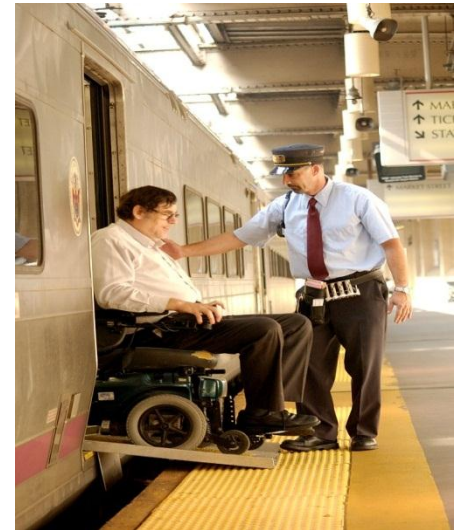
# Accessible Bus Features

- All of NJ TRANSIT's buses are lift equipped
- All buses kneel (the first step lowers several inches to the ground)
- Priority seating
- Announcements-internal and external
- Securements and seatbelts
- Reservations are recommended when traveling into or out of the Port Authority Bus Terminal or the George Washington Bridge Bus Terminal.
- Schedules are located on our website in a large font or call the TIC at 973-275-5555 for assistance




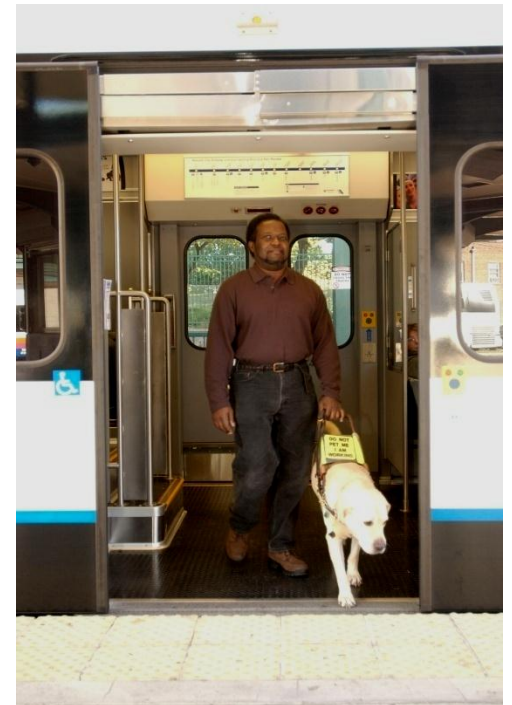
# Accessible Rail Features

- ◆ 79 of 166 stations are accessible
- ◆ **All accessible stations are shown on our system map with the international symbol of accessibility.** 
- Elevators/Ramps/Mini high level platforms/Portable lifts
- Detectable warning edge along platforms
- Bridge plates (bridge gap between the platform and the train)
- Priority seating
- ◆ On board station stop announcements



# Accessible Light Rail Features

- ◆ **NJ TRANSIT operates 3 Light Rail Systems (58 of 62 stations are accessible):**
  - Hudson-Bergen Light Rail (100% accessible)
  - Newark City Subway (most of the stations are accessible)
  - The River Line (100% accessible).
- ◆ **All accessible stations are shown on our system map with the international symbol of accessibility** 
- Elevators
- Ramps
- Detectable warning edge along platforms
- Level boarding
- Priority seating
- Stop announcements (visual and audible)



# Reduced Fare Program

- People with disabilities and senior citizens age 62 and above are eligible for the reduced fare program at any time on buses, light rail, and trains.
- For people with disabilities a NJ TRANSIT Reduced Fare card or Medicare card is required to take advantage of the reduced fare program.
- For senior citizens age 62 and above, a NJ TRANSIT Reduced Fare Card or any identification that shows their date of birth enables them to take advantage of the reduced fare program.



# - ADA Paratransit



Access Link is public transportation developed for people with disabilities who are unable to use the local fixed route bus

# Access Link

- All individuals interested in using Access Link must attend an in-person transportation assessment interview
  - Interviews are conducted at “ Assessment Agencies” that are located throughout the state of New Jersey.
- Provides origin to destination service and is a shared-ride system.
- Mirror image of the local fixed route bus (same days and hours).
- Origin and destination of trips must be within  $\frac{3}{4}$  mile of local bus routes.

# Using Access Link?

- Reservations must be made 1-7 days in advance
- Cancellations must be made at least 90 min. prior to the scheduled pick up time.
- Customers must be ready for pick-up during the 40 minute window

## Current Features:

- ❖ Access Link Online
- ❖ Email Reservations
- ❖ Reminder Calls

New Features COMING SOON



# Contact Information

- **For Access Link Information, reservations, and comments:**

(800) 955-ADA1(2321)

(800) 955-6765 (TT)

[adaservices@njtransit.com](mailto:adaservices@njtransit.com)

<https://accesslink.njtransit.com>

- **For NJTRANSIT Customer Service:**

Phone: (973) 275-5555

TT: (800) 772-2287

[www.NJTRANSIT.com](http://www.NJTRANSIT.com)

- **For Reduced Fare at:**

(973) 491-7112 or [reducedfare@njtransit.com](mailto:reducedfare@njtransit.com)