NJ TRANSIT
Accessible Services

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Access Link
Accessible Bus Features

• All of NJ TRANSIT’s buses are lift equipped
• All buses kneel (the first step lowers several inches to the ground)
• Priority seating
• Announcements-internal and external
• Securements and seatbelts
• Reservations are recommended when traveling into or out of the Port Authority Bus Terminal or the George Washington Bridge Bus Terminal.
• Schedules are located on our website in a large font or call the TIC at 973-275-5555 for assistance
Accessible Rail Features

- 79 of 166 stations are accessible

- All accessible stations are shown on our system map with the international symbol of accessibility.

- Elevators/Ramps/Mini high level platforms/Portable lifts
- Detectable warning edge along platforms
- Bridge plates (bridge gap between the platform and the train)
- Priority seating
- On board station stop announcements
Accessible Light Rail Features

- NJ TRANSIT operates 3 Light Rail Systems (58 of 62 stations are accessible):
  - Hudson-Bergen Light Rail (100% accessible)
  - Newark City Subway (most of the stations are accessible)
  - The River Line (100% accessible).
- All accessible stations are shown on our system map with the international symbol of accessibility.

- Elevators
- Ramps
- Detectable warning edge along platforms
- Level boarding
- Priority seating
- Stop announcements (visual and audible)
Reduced Fare Program

• People with disabilities and senior citizens age 62 and above are eligible for the reduced fare program at any time on buses, light rail, and trains.
• For people with disabilities a NJ TRANSIT Reduced Fare card or Medicare card is required to take advantage of the reduced fare program.
• For senior citizens age 62 and above, a NJ TRANSIT Reduced Fare Card or any identification that shows their date of birth enables them to take advantage of the reduced fare program.
Access Link is public transportation developed for people with disabilities who are unable to use the local fixed route bus.
Access Link

• All individuals interested in using Access Link must attend an in-person transportation assessment interview
  – Interviews are conducted at “Assessment Agencies” that are located throughout the state of New Jersey.

• Provides origin to destination service and is a shared-ride system.

• Mirror image of the local fixed route bus (same days and hours).

• Origin and destination of trips must be within ¾ mile of local bus routes.
Using Access Link?

- Reservations must be made 1-7 days in advance
- Cancellations must be made at least 90 min. prior to the scheduled pick up time.
- Customers must be ready for pick-up during the 40 minute window

Current Features:
- Access Link Online
- Email Reservations
- Reminder Calls

New Features COMING SOON
Contact Information

• For Access Link Information, reservations, and comments:
  (800) 955-ADA1(2321)
  (800) 955-6765 (TT)
  adaservices@njtransit.com
  https://accesslink.njtransit.com

• For NJTRANSIT Customer Service:
  Phone: (973) 275-5555
  TT: (800) 772-2287
  www.NJTRANSIT.com

• For Reduced Fare at:
  (973) 491-7112 or reducedfare@njtransit.com