



## Frequently Asked Questions

**Q: My child's bus stop has been moved from the location where it has been for several years. What can I do?**

**A:** Freehold Regional establishes bus stops for each student within .50 miles from their home.

**Q: I have been told that the school bus cannot come down my road. Why?**

**A:** Buses are not permitted to back down narrow streets or drive anywhere they are unable to turn around.

**Q: How long are students allowed to ride the school bus each way in New Jersey?**

**A:** There is no state law regarding the length of a bus ride. New Jersey has a wide range of geography across the state and the diversity of rural and urban areas result in a very wide range of bus ride items.

**Q: Are students allowed to stand on the school bus or sit in the aisles?**

**A:** Absolutely not. Board of Education policy requires that seating be provided for each student on the bus and that sitting on the floor or standing is strictly prohibited. Further, each student must be completely seated in the school bus seat – with seat belt buckled. The same policy requires that the capacity of the bus cannot be exceeded.

**Q: I cannot see my child's bus stop from my house. How can I get the stop moved closer?**

**A:** Bus stops are placed at centralized locations that can be safely accessed by a significant number of students to minimize the length of time and mileage of the run. If you have concerns about your child's safety, you are encouraged to accompany your child to the bus stop or make arrangements to have your child escorted to the bus stop.

**Q: Can a student have more than one pick-up or drop-off address?**

**A:** No. District policy is to transport from the primary address on the student's record at the school.

**Q: Will the bus leave the stop without my child if he/she is not waiting at the bus stop location?**

**A:** Yes. The student must be waiting at his/her stop at least 10 minutes prior to the designated time, regardless of weather conditions.

**Q: What should be done if there is a transportation related problem after hours?**

**A:** The main transportation office is available from 6:00 AM to 7:00 PM during the school year. Any lost items can be handled through the Transportation Office. Please have the bus #, Bus Company and School Name available.

**Q: Can my student ride on a friend's bus?**

**A:** They must obtain a bus pass issued from the school issued from the school office. This must be presented to the bus driver. No exceptions will be made.

**Q: How are bus stops and routes determined?**

**A:** The Transportation Department uses software to determine bus stops, based on seating capacity, student data, zoning information and safety variables during processing to create the safest, most efficient bus routes possible. The Transportation Department staff then reviews all routes and stops. Bus stops are placed no more than .50 miles from each riders home.

**Q: I observed a bus traveling in an unsafe manner. Who do I contact?**

**A:** You should call our Transportation Office at (732) 431-8368, or the contracting company immediately. Please take note of the bus #, exact location and the nature of the problem. A link to contractor's telephone numbers will be available on our website.

**Q: Lost/Left Items?**

**A:** Any items lost/left on the buses may be obtained from the driver the next day. Typically, items are not returned to the Transportation Office.

**Q: Will the bus travel into my development while it is under construction?**

**A:** No it will not. When the development is turned over to the municipality, the district will then start transportation services.